



Partner with the MIRAMAR POLICE DEPARTMENT to reduce false burglar alarms

A false alarm is a signal from an alarm system that requires a response by the police when no emergency, actual or threatened criminal activity requiring immediate response exists.

False alarms waste police time and resources, reduce response time and can jeopardize police officer safety. It can even lead to neighbors ignoring your alarm when it discharges, making your security system less reliable and credible. The Miramar Police Department is asking all alarm users to practice false alarm prevention to reduce false alarms.

1. Before leaving, securely close and lock all doors and windows (doors and windows should stay closed whenever your system is armed).
2. Everyone who has a key to your home or business (extended family members, contractors, maintenance staff or employees) must know how to operate your security system.
3. Keep pets, fans, heaters, balloons, curtains etc. away from motion sensors.
4. Be comfortable with how much time you have to arm and disarm your system.
5. Have all alarm system users practice the process to cancel an accidental alarm.
 - If a false alarm occurs – don't panic! Enter your disarm code carefully to reset your alarm, or your alarm company calls you and you give your passcode (which is different than your disarming code).
6. Keep in contact with your alarm company:
 - If you don't understand any aspect of your system.
 - If you change your telephone number(s) or emergency contacts.
 - To service your burglar alarm periodically (including batteries), or if you suspect any mal-function of the system.
 - If you are planning any home improvements or if you rearrange furniture while decorating, as you may affect the design of the alarm system.
 - As soon as you get a new pet.
 - Consider requesting Cross Zoning: This is a technique that requires more than one zone in your burglar alarm system to fault or trip before public safety is notified. With cross zoning, an actual burglar at the alarm site will trip more than one zone, whereas a loose pet, window blinds, balloon or insect may not.
 - Instruct your alarm company not to dispatch police officers for power outages, weather related signals or low battery signals.

False Alarm Fee Schedule as of September 27, 2017

1-3 False Alarms within a 12-month period	\$50.00
4-6 False Alarms within a 12-month period	\$75.00
7-9 False Alarms within a 12-month period	\$125.00
Each additional 3 false alarms thereafter (over 9 alarms)	\$250.00